

FAQs

Can someone help me troubleshoot if I get stuck?

Yes! Visit the Ames Free Library during our hours of operation to work with a Reference Librarian. Visit amesfreelibrary.org to see our current hours, or call 508-238-2000.

What services can I use with my Kindle?

The Hoopla Digital app is compatible with Kindles running Fire OS 6.0.0 and newer. Books downloaded through the Libby App on other platforms can also be read on Kindle devices.

What services can I use with my iOS device?

Both the Libby app and the Hoopla Digital app are compatible with devices running iOS 10.7 and newer.

What services can I use with my Android smart phone or tablet?

Both the Libby app and the Hoopla Digital app are compatible with devices running Android 6.0 and newer.

Digital Downloads

With your Ames Free Library card, you can access all of your favorite eBooks, audiobooks, movies, music, magazines, and TV shows, and they are always free!

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music, TV shows and
comics.

Need extra help?

DEVICES

Android 6.0 or newer,
iPhone/iPad/iPod touch
running iOS 10.0 or
newer, and Windows 10.

Web browser, smart phone,
tablet, Kindle Fire (Fire OS
5.0.0 or newer) or TV.

For video tutorials, visit
[https://amesfreelibrary.org/
let-us-show-you-how](https://amesfreelibrary.org/let-us-show-you-how)

HOW TO ACCESS

Visit your device's app
store to install, or visit
libbyapp.com to access
Libby resources directly
through your browser.

First, register for a Hoopla
account on hoopladigital.com.
Mobile users can download
the Hoopla app at the bottom
of the Hoopla Digital main
page.

For in-person instruction, visit
the Ames Free Library during our
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